

General Terms and Conditions

The currently valid “General Terms and Conditions“ can be down loaded or printed from the website at <http://www.conference-service.com>.

Nature of the business

The business owner, Marianne Mandl, offers services in the domain of information management and information technology. The business is registered in Korneuburg, Austria.

The offer is exclusively addressed to merchants!

Three different groups of services are being offered:

1. Use of a comprehensive conference management system (COMS) and services that are directly related to the use of COMS.
2. Free listing of a conference event on the event calendar of the website <http://www.conference-service.com> for advertisement purposes.
3. Placement of banner advertisement on the website <http://www.conference-service.com> for advertisement purposes for a fee.

Service and support by telephone and email is only offered to customers. We maintain no contacts to other stakeholders (i.e. the participants of events that are organized using COMS) and the management of all data that are collected with COMS for a particular event is the sole responsibility of the respective customers.

All our internet servers are located in Germany.

We can be contacted by means of contact forms are offered for different purposes on the website <http://www.conference-service.com> .

Conclusion of contracts

The website at <http://www.conference-service.com> offers comprehensive information about our offers and a price list for various standard configurations of services is made available. The website is, however, not an online shop.

Contracts are offered only after suitable communications with the customer have taken place and they are based on the specific requirements of respective customers.

A contract is concluded only when a customer accepts an individually made service offer.

Contracts can be made out in German, English or French.

Pricing, payment modalities, delayed payments

Prices for service contracts are determined in individual service offers. They follow generally the price lists as published at <http://www.conference-service.com>, but also consider the particulars of a specific contract.

Payments in connection with the conference management system COMS are due as individually agreed upon, but no later than the date when a customer begins to use COMS for his business activities with event participants, i.e. when third parties start to register for the customer's event in question, using COMS.

Unless agreed upon differently, payments for banner advertisements are due within two weeks after the relevant banner has been made available online.

Payments can be made by bank transfer or by credit card payment.

If payments are not received at the agreed date, services will be discontinued until payments are received in full. Discontinuing services means that banner advertisement will be taken offline and the access to the conference management system will be disabled.

Limited liability

The liability for damages or losses that a customer may suffer because of services or the absence of services (incl. loss of data) is in all cases limited to the value of the respective contract.

No liability damages can be claimed in connection with service contracts that didn't enter into force.

Miscellaneous

Should one or several provisions of this GTC prove to be invalid, then the validity of the other provisions shall not be affected.

Should provisions of the customer's own GTC contradict this GTC, then such provisions are deemed to be rejected.

All service contracts follow Austrian law.

The place of jurisdiction for all disputes is Korneuburg in Lower Austria.

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